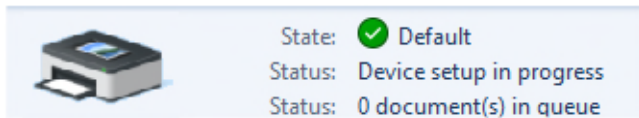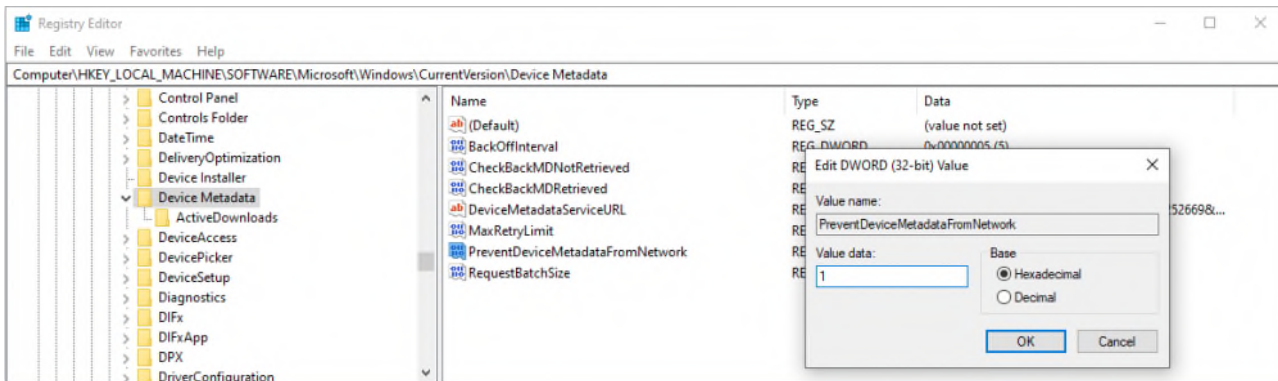# 16.3.2. Device setup in progress

On Windows when you open **Control Panel** and **Devices and Printers** your newly added printer is shown as installed, but the status is stuck in: **Device setup in progress**. You may also experience that the printer is listed under **Unspecified devices**. Despite this the printer can be selected from applications and printed to successfully.

This may happen if Windows has issues downloading the correct icon for the printer. Issue has been reported for Windows 10, version 1903.

RESOLUTION: If a restart of the computer does not solve the issue, then disable automatic download of manufacturers' custom icons available for your printers.

1. Select **Windows Key+R** to open **Run**.
2. Type: *regedit*, and select **OK**.
3. In **Registry Editor** browse to:
   HKEY_LOCAL_MACHINE\SOFTWARE\
   Microsoft\Windows\CurrentVersion\Device Metadata

4. Change the value **PreventDeviceMetadataFromNetwork** from 0 to 1.
5. Restart the computer.